

COVID-19 related protective measures

Caring for your health and well-being has always been and is now more than ever our absolute priority. You can be certain that we welcome you under prevention and social distancing conditions aligned in every respect with the health requirements and regulations in force to protect you. Our teams work on this subject in close collaboration with the physicians of the clinics composing our affiliated company Swiss Medical Network, in order to ensure constant vigilance within our establishments as well as to implement the governmental regulations and advice issued by public health authorities.

Before and during your arrival

- Request for documents by email to be filled in and thus facilitate the check-in procedure
- Simplified check-in at the reception with pre-registration

Throughout the establishment

- Thorough training of each staff member in terms of preventive measures and compliance with health regulations in the workplace
- Systematic personnel temperature checks at the start of each shift
- Hand-sanitizer dispensers available in all areas open to the public and in all staff areas
- Masks provided for guests and patrons
- Minimum distance maintained during each interaction
- Regular disinfection of common areas following a strict protocol and using certified equipment and products
- Re-organization of customer and employee traffic flows

In the restaurants

- Hand sanitizer available at the entrance
- Masks worn by teams in both the kitchen and dining areas

- Required minimum distance maintained between tables
- Option of viewing the menu via the QR code on the table
- Printed menus (plasticized and disinfected after each use) available on request
- Furniture systematically disinfected between each service

In rooms and suites

- Provision on request of a sanitary kit with mask and hand sanitizer in your room
- No contact with or handling of guests' personal belongings
- Daily disinfection of the rooms following a strict protocol and using certified equipment and products

Room service

- Menu available thanks to a QR Code or on request

Inside the Fitness

- Regular disinfection of fitness equipment according to a strict protocol and using certified products
- Sanitizing wipes available for guest uses